



MDOL Bureau of Employment Services (BES)  
WIOA Title III Wagner-Peyser Employment &  
Labor Exchange Services



<b>Organization Overview</b>	The Maine Department of Labor, Bureau of Employment Services is the grant administrator of WIOA Title III Wagner-Peyser Funds and is the provider of employment and labor exchange services across the State.
<b>Program Overview</b>	BES staff administer and coordinate Maine JobLink, a labor exchange and case management system, designed to link employers to workers and workers to jobs and to track information about participants required by multiple Federal workforce programs. BES offers customized job fairs and recruitment services to employers and a variety of job search assistance workshops to the general public.
<b>Populations served</b>	Basic Career Services and Labor Exchange services are universally accessible to all individuals and employers; there are no eligibility requirements for use of these services.
<b>Services</b>	<p>Employment Services include Basic and Individualized Career Services, and Employer Services.</p> <ul style="list-style-type: none"> <li>▪ Labor exchange services through the online application, Maine JobLink</li> <li>▪ Job Fairs</li> <li>▪ Customized Recruitment</li> <li>▪ Layoff Aversion</li> <li>▪ Rapid Response</li> </ul>
<b>Resources</b>	There is no cost for services or to use Maine JobLink, and the more broadly it is used, the greater its value to all its users.
<b>Locations</b>	<p>Southern Midcoast: LL Bean Learning Commons, 29 Sewall St, Brunswick, ME 04011          Portland: 151 Jetport Blvd, Portland, ME 04102          Rockland: 91 Camden St # 201, Rockland, ME 04841          Springvale: 9 Bodwell Ct, Springvale, ME 04083</p>
<b>Days/Hours</b>	<p>Rockland CareerCenter Monday, Tuesday, Friday 8:00 AM – 5:00 PM          Southern Midcoast CareerCenter Monday, Tuesday, and Wednesday, 8:00 AM – 5:00 PM          Greater Portland CareerCenter Monday through Thursday, 8:00 AM – 5:00 PM          Springvale CareerCenter Monday through Thursday, 8:00 AM – 5:00 PM</p>
<b>Process to Enroll</b>	These services can be self-accessed virtually or through one-stop centers and can be accessed with staff assistance as necessary. Hotline 207-623-7981; <a href="mailto:mainedol.careercenter@maine.gov">mainedol.careercenter@maine.gov</a>
<b>Referral Contact for Program</b>	<p>Rene Smith, 207-707-2195, <a href="mailto:rene.l.smith@maine.gov">rene.l.smith@maine.gov</a> (Southern Midcoast)          Rob Klaiber, 207-557-3274, <a href="mailto:robert.klaiber@maine.gov">robert.klaiber@maine.gov</a> (Portland, Springvale)          Susan LeClair, 207-530-0520, <a href="mailto:susan.a.leclair@maine.gov">susan.a.leclair@maine.gov</a> (Rockland)          Judy Pelletier, 207-215-6677, <a href="mailto:judith.a.pelletier@maine.gov">judith.a.pelletier@maine.gov</a> (Rapid Response)</p>